

## Having problems connecting to the Grosvenor Kiwisaver or GCAS Web Sites?

We have recently upgraded the minimum allowable cryptographic modules used by the site to be FIPS 140-2 compliant.

In english, this means that the way the https:// part of the site works is more secure. Your web browser may not be configured to take advantage of this. This is something you can check and change yourself.

1. Open Internet Explorer.
2. Click on the "Tools" menu and select "Internet Options"
3. Click on the "Advanced" tab.
4. Scroll to the bottom of the "Settings" control, and ensure that "Use TLS 1.0" is checked (as shown below)

